

Support Centre Prime Ecosystem

Updated 16.01.23

Prime Support Centre

Make Safe Coordinators Responsibility

Approving trade invoice – make safe allocation

Trade submits invoice via the Sync function within the trade portal.

1. Go to 'Share & Sync' section within the job



- 2. Select the 'Sync' tab and 'Account Receivable Invoice Submission' will be displayed
- 3. Select 'Accept' This does not accept the invoice. It only accepts the Sync

Share & Sync		
Share Links Sync 1 Portal Dashbo	ards	
Sync 😢		Sync To Linked Contact Sync To Job Owner
Search Sync Requests	Accounts Receivable Invoice Submission AJG0101	11th Jan, 2023 4:41 pr Accept ecline From Test Trade 1
Reset Search	Invoice Number: test110122 Total: \$1,741.85	
2 Filters Selected	Invoiced Date: 11th Jan 2023 Due Date: 11th Jan 2023	
Туре		
Incoming		

4. In the Finance section within the job, select 'Accounts Payable Invoices' tab. The invoice will be in 'New' Status.

If the invoice total is more than the work order total, the invoice header will be orange and a notification will be displayed advising the invoice total is more than the work order total

Finance											
Summary A	uthorised Works Sum	mary Accounts Rece	eivable Invoices	Accounts Payable Invoices	Expenses T	imesheets					
Accounts Pay	able Invoices										
\$625.42	\$424	1.60 \$1	,741.85	-\$1,317.25	\$0.00	\$424.60	410.23%				
Work Orders Se	II Work Ore	lers Cost II	nvoiced	Not Invoiced	Paid	Not Paid	% Completed	í			
Q Work Order N	umber Assigned	Name_ O	nly Active					Group By Assigned	Expand All Collapse	All Work Order List	Invoice List
AJG0101	-0063 In Prog	jress 🎦 Test Trade	11					Allo	cation 1 Invoice	So To Work Order Cre	ate Invoice
						Work Order Se	I Work Order Cost	Invoiced	Invoices	i Total More Than Work	Order Total
						\$625	5.42 \$424.60	\$1,741.85	-\$1,317.25	\$0.00	\$424.60
Work Order	Work Order Assigned	Work Order Type	Invoice Numbe	r Account No.	Item Code	Amount	Invoiced Date	Due Date	Status	Final Invoice	Ar î
AJG0101-0063	Test Trade 11	Direct Allocation	test110122			\$1,741.85	11th Jan 2023	11th Jan 2023	New		Pei

5. Select the invoice to review invoice details

a. Check Due Date is 30 days from Invoiced Date. If it isn't, update the due date

Accounts Payable Invoice	► Approval History						
Work Order *	Itom	Action At	Action By	Approval	Approved Amount	Note	
AJG0101-0063 (Test Trade 11) Direct Allocation	item	Action At	Action By	Арргоча	Approved Amount	Note	
Work Crder Assigned To	Filter Item	Filter Action At	Filter Action By	Filter Approval	Filter Approved Amount	Filter Note	
Test Trade 11 Synced		1411 1 0000 4 40 40	0.1 M 0. 11	D. /	64 7 44 AS	0	
Work Order Cost	test I IU I 22	11th Jan, 2023 4:49:18 pm	Paige McDonald	Pending	\$1,741.85	Created via Prime Sync	
\$424.60							
Invoice Number *	Work Order Det:	aile					
test110122 X	- Work order Det	115					
Account No.	A IG0101-0063 In R	Progress 🎴 Test Trade 11			Allocation	1 Invoice Go To Work Order	
Account No 👻	Abderereeds finn						
Item Code					Invoiced T	otal More Than Work Order Total	
▼			Work Order Se	I Work Order Cost Invoice	d Not Invoiced Paid	Not Paid	
Amount *			\$62	5.42 \$424.60	\$1,741.85 -\$1,317.25	\$0.00 \$424.60	
\$1,741.85 ×	test110122 \$1,741.85 Ne	w			Invoiced 11	th Jan 2023 Due 11th Jan 2023	
Full Amount							
Includes Tax							
Invoiced Date *							
11 Jan, 2023 🛱 🗴							
Today +1 Day +1 Day +1 Week -1 Week +1 Month -1 Month							
Due Date *							
10 Feb, 2023							
Today +1 Day -1 Day +1 Week -1 Week +1 Month -1 Month							

b. Review the invoice and either Approve or Decline the invoice, by adjusting the 'Approval' and 'Status'

Approval = the status of the contractor invoice (notification will be sent to contractor)

Status = The notification to accounts in reference to the contractor invoice (notification will be sent to accounts)

If you are approving the trade invoice:

Approval = Approved Status = Approval

Approval		
Approved		-
Approved By		
Paige McDona	d	
Approved At		
12th Jan 2023		
Approval Note		
Approval Note		
Status *		
Approved		▼ >

If you are declining the invoice:

Approval = Not Approved

Approval Note = Reason for denying the invoice Status = cancelled

Approval	
Not Approved	- D
Approval Note	
Approval Note	
Status *	
Cancelled	- 2

ADJUSTING ORIGINAL ESTIMATE

If additional work has been required onsite or the subcontractor has invoiced higher than the estimated amount, the original estimate will need to be updated

Prime will invoice exactly as per our estimate. If the subontractors invoice has exceeded the allowance a variation must be created to cover these costs

Adjusting the original estimate

1. Open the allocation and scroll down to Allocation Estimate and click 'Edit'

AJG0101 240 Waterworks Rd, Ashgrove, QLD, 4060 (Nort Test Client | 123456 Allocation Estimate Forms \$ Finance Documents 3 History . Labe Make Safe Share & Sync Make Safe Note Authorised Works ed To Assigned To... 📥 Estimates Paige McDonald (Me) Quote Requests No Tags Tags Locked by Paige McDonald @ 11th Work Orders Locked E Schedules Margin Allocations Categories ✤ Allocations Allocation Work O Trades

- 2. Adjust the hours and/or material as required
- 3. 'Lock' the estimate once the desired margin has been achieved

Invoicing the make safe

1. Under the 'Finance' section within the job, select 'Accounts Receivable Invoices' tab



- a. Type = Allocation
- b. To = the 'Bill To'. For CBA jobs, the bill to is Hollard Insurance Partners Limited
- c. Click 'create'

Finance

Summary Authorise	ed Works Summary	Accounts Receivable Invoices	Accounts Payable Invo	ices Expenses Timesheets
Accounts Receival	ble Invoices			
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total	Invoiced	Not Invoiced	Invoiced Paid	Invoiced Not Paid
Allocations	✓ Instructing	Client - Test Client 🔻 :o/	▼ Ac	count No 👻 Create
EXCESS AlySOIL FIGHTS Created by Prime Admin @ 1	0th Jan, 2023 11:09 am			Draft \$0.00 paid of \$0.00

2. Next to Allocation, click on 'Select from a locked allocation estimate' and select the allocation you are invoicing. You can invoice multiple authorised estimates together or separately and then click 'Add Item'.

-			_	
Allocation 🝷	A0058 Make Safe 🛪	•	As One Item	Add Item
 No items have been added 	Filter			
Invoices	Select All			
	🗹 A0058 Make Safe			
Inere are no active involces	A0059 Plumbing Report			
U Invoices				

3. Edit the 'Description', if required



- 4. Select 'Create PDF'
- 5. Select 'Template', Division = Building, Type = Invoices, Select 'Show All' and select 'Tax Invoice'

Forms			
4 List Go Back 7c	o Accounts Receivable		
Title	Title		
Notes	Additional Notes		
Linked Document	No document linked		
		Save & Preview PDF Generate & View • Actions	
Autosave en	abled	Cancel Save	
Template *			
Template Building		- *	
Index			
Tax Invoice		Show All Exact Match	

- 6. Select 'Save and Preview PDF'
- 7. Invoice will then be displayed
- 8. Close window and click 'Generate'
- 9. Invoice status will move from 'Draft' to 'Pending'
- 10. Select 'Pending' to be update the invoice status to 'Approved' which will trigger the API to our accounting software

Allocations					
То	Instructing Client - Test Client				
co/	co/				
Account Number	Account No				
Notes	Additional Notes				
▲ Items					
Description			Item Code	Rate Unit Qty	Subtotal Ta
Make Safe					
Allocation Make Safe			Item Code	3001.84 Ea x 1	3.001.8400 300.180
Invoices					
Invoice Number		Invoice Date	Due Date	Payment % Invoice Amount	To I Status
INV-181		12th Jan 2023	26th Jan 2023	100.0000 % 3.302.0200	3.302.020 Pending Concel
1 Invoice				3,302.0200	

- 11. Copy of the invoice will be under 'Documents' tab
- 12. Locate the invoice and upload to Estimage
- 13. Allocation status to be updated to 'Invoiced' status