



Support Centre Prime Ecosystem

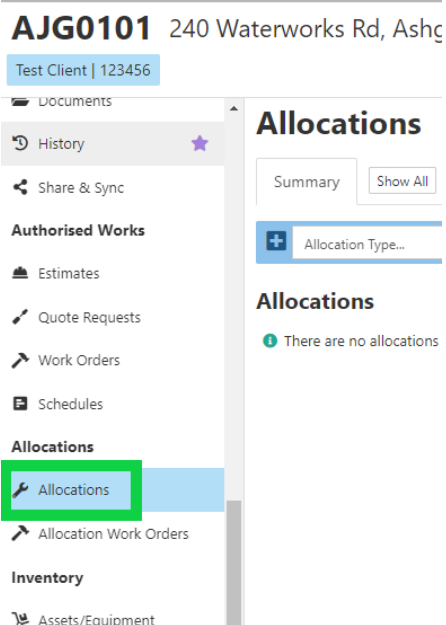
Updated 10.01.23

Prime Support Centre

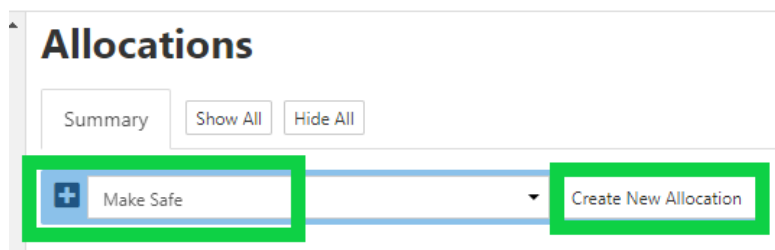
Make Safe Coordinators Responsibility

Creating and sending an allocation – Make Safe

1. Within the job, select 'Allocations'



2. Select 'Make Safe' as the allocation type and click 'Create New Allocation'



3. Complete the allocation details and click 'Update'

Note: Limit = make safe authority limit with the IC

Allocation

Allocation Type *
Make Safe

Label *
Make Safe

Assign To Contact
Assign To Contact...

Limit
\$2,000.00

Instructions
Attend site and install tarp on roof

Customer First Contacted On
10 Jan, 2023

Customer First Contacted Time

Now +15 Min -15 Min +1 Hour -1 Hour Nearest Hour
Start Of Day End Of Day

If the make safe has already been completed (e.g., after hours night before), also enter the site attended/start date and time, the completed date and time, works completed section and click 'Update'

Site Attended / Start
Site Attended / Start...

Today +1 Day -1 Day +1 Week -1 Week +1 Month -1 Month

Site Attended / Start Time
Site Attended / Start Time...

Now +15 Min -15 Min +1 Hour -1 Hour Nearest Hour
Start Of Day End Of Day

Completed
Completed...

Today +1 Day -1 Day +1 Week -1 Week +1 Month -1 Month

Completed Time
Completed Time...

Now +15 Min -15 Min +1 Hour -1 Hour Nearest Hour
Start Of Day End Of Day


Works Completed
Works Completed...

Update

4. To assign the make safe allocation to a staff member, select the pencil next to 'This allocation is currently not assigned', select the user and select 'Change Assigned'

Allocations

Summary A0058 | Make Safe Make Safe x Show All Hide All

A0058 | Make Safe This allocation is currently not assigned 

Created by Paige McDonald @ 10th Jan, 2023 4:13 pm

Allocation Work Orders

Allocation Type * There are no work orders

Make Safe

Change Allocation Assigned

Assigned * Paige McDonald x

Paige McDonald (Me)

Cancel Change Assigned

5. To add a linked document/s to the allocation (a document that has been previously uploaded within the documents section within the job),
- Select 'Edit Linked Document'

Linked Documents

Group By Document Type Show Obsolete View Photos

There are no documents

Edit Linked Documents

1 Selected Select All Select None

Group By Document Gallery Expand All Collapse All

- Contracts** 2 Documents
- Invoices** 1 Document
- Purchase Order** 1 Document
- Scope of Works** 1 Document

Cancel Update

6. To add a new document/s to the allocation

- a. select 'Upload & Link'

Linked Documents

Group By

There are no documents

Edit Linked Documents

Upload & Link

- b. Drag and drop the file or select file from a folder

Add Documents


Sync Options
Sync documents to a linked contact
Contact...

Files

Drop files or
Max file size 100MB

- c. Select Document Type and enter description

Preview



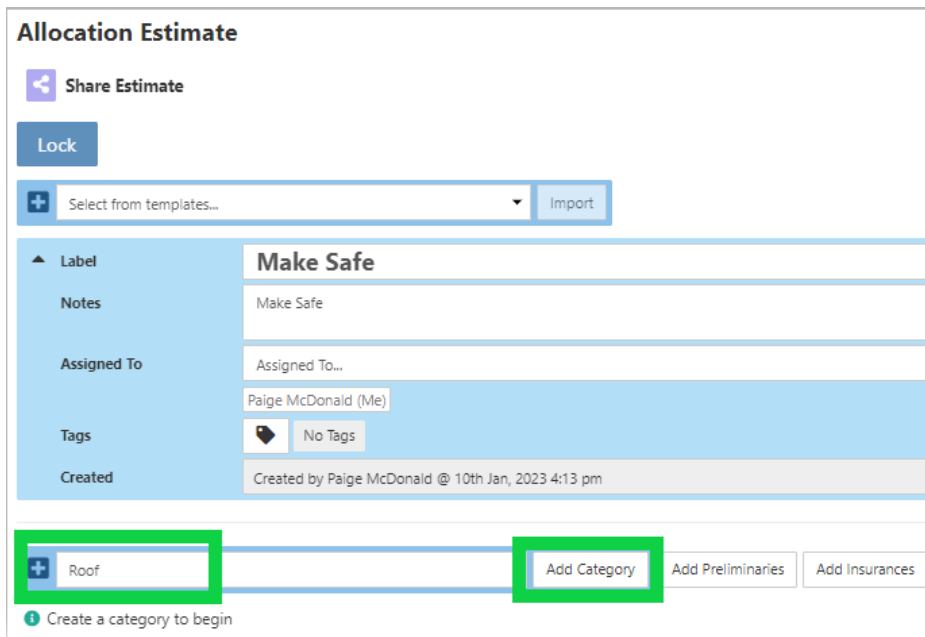
Test pic_jfif

Document Type *
Site Photos

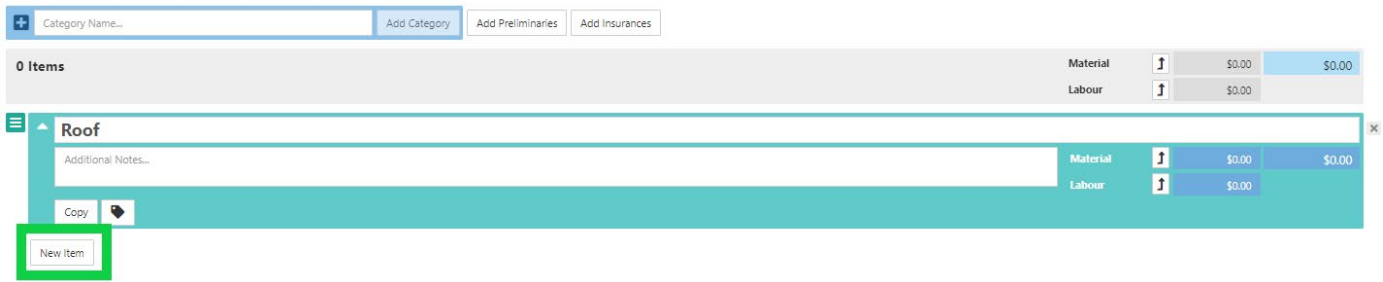
Description
Roof

Creating an estimate

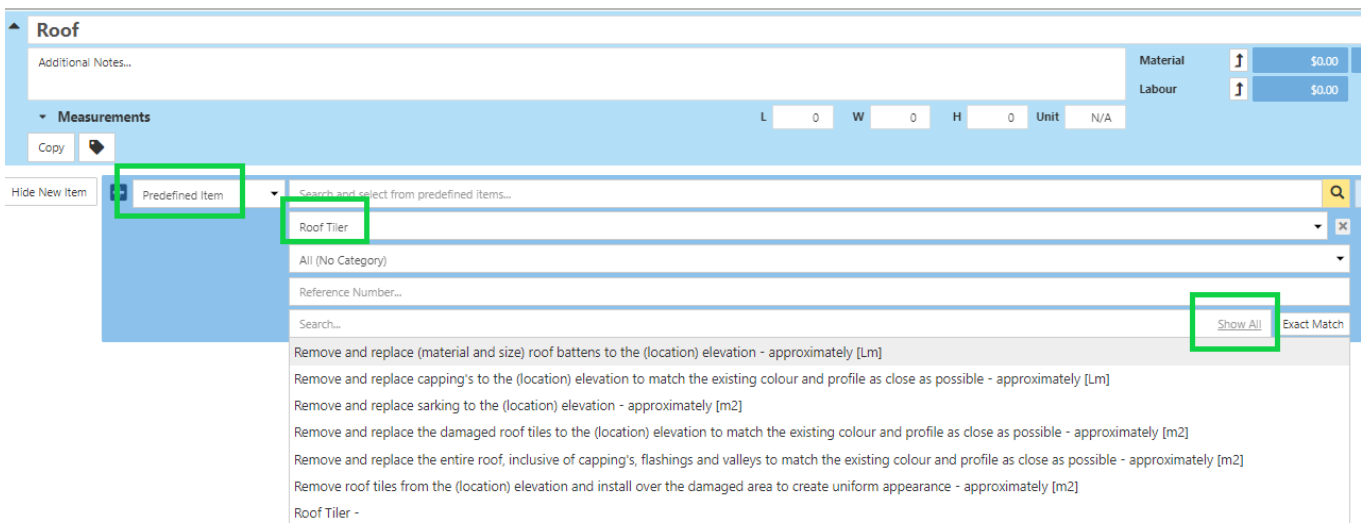
1. Scroll down to 'Allocation Estimate' section
2. Enter then room as the category name and select 'Add Category'



3. Select 'New Item'



4. Select 'Predefined Item'
5. Select 'Trade'
6. Click 'Show All', select the predefined scope line and click 'Add Item' - *If there is no predefined scope line, you can change 'Predefined Item' to new item and manually create the required scope*



7. Update the description as required

Roof Tiler		Material	\$0.00	\$84.76
Roof Tiler - Attend site and tarp roof		Labour	\$84.76	
Notes...	Parent Item	Material	\$0.00 ea 0	\$0.00 \$84.76
Item Type...	GST Free	Labour	\$81.50 hr 1	\$84.76

8. Enter the Estimate

Roof Tiler		Material	\$60.00	\$568.56
Attend site and tarp roof		Labour	\$508.56	
Notes...	Parent Item	Material	60.00 ea 1	\$60.00 \$568.56
Item Type...	GST Free	Labour	\$81.50 hr 6	\$508.56

9. Lock the Estimate

Allocation Estimate

Share Estimate

Lock

Select from templates... Import

Label **Make Safe**

Notes: Make Safe

Assigned To: Paige McDonald (Me)

Tags: No Tags

Created: Created by Paige McDonald @ 10th Jan, 2023 4:13 pm

Margin

Categories

10. Select 'Assign to Work Order'

Allocation Estimate

Assign To Work Order

Edit

Label **Make Safe**

Notes: Make Safe

Assigned To: Assigned To...

11. Select the trade as the 'Assign To' and click 'Assign'

Assign Work Order [X]

Work Order
New Work Order [v]

Assigned Type
External [X]

Assign To *
Test Trade [Q] [X]

Cancel Assign

Test Trade Compliance Summary [i] View Contact

No compliance records

12. Enter the Start and Completion Date and add any additional notes for the subcontractor

AJG0101-0063

Assigned To [User] Test Trade

Start Date 11 Jan, 2023 [Calendar]

Completion Date 11 Jan, 2023 [Calendar]

Notes Allocation Work Order

Linked Document Linked Document...

Tags [Tag] No Tags

Created Paige McDonald @ 11th Jan, 2023 10:54 am

If you need to check the trade availability, select 'Check Availability'

AJG0101-0063 [Draft]

Assigned To [User] Test Trade [Check Availability]

Start Date 11 Jan, 2023 [Calendar]

Completion Date 11 Jan, 2023 [Calendar]

Notes Allocation Work Order

A list of subcontractors will be displayed with the current number of open work orders. The subcontractor list will be automatically filtered to the trade type/s within the work order and repair dates entered.

13. On the right-hand side, you will have Sell amount, Cost amount and the Profit Margin based on the approved estimate

AJG0101-0063 [Draft]

Assigned To [User] Test Trade [Check Availability]

Start Date 11 Jan, 2023 [Calendar]

Completion Date 11 Jan, 2023 [Calendar]

Notes Allocation Work Order

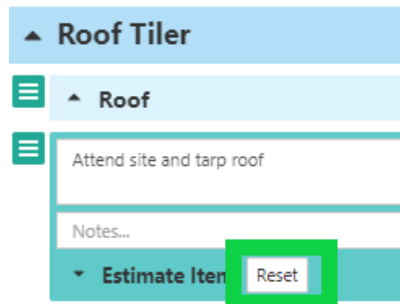
	Sell	Cost	Profit Margin
Total	\$2,431.57	\$1,870.44	23.08%
GST	\$221.05	\$170.04	Inc GST
Subtotal	\$2,210.52	\$1,700.40	

14. You will have the option to reduce the subcontractor allowance by adjusting the material allowance, hrly rate or hours. To do this, scroll down to the scope line item/s you wish to adjust, click in the relevant cell and change as required.

Material	Cost	Unit	Quantity	Subtotal	Other	Total
Material	\$60.00	ea	1	\$60.00	\$60.00	\$386.00
Labour	\$81.50	hr	4	\$508.56	\$326.00	

NOTE: You will also have the option to increase the subcontractor allowance, however this will not be updating the estimate and will result in a lower Profit Margin

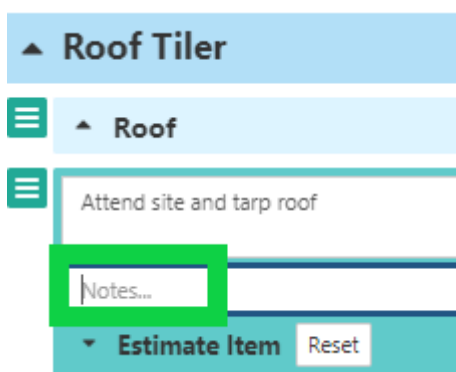
If you need to reset the scope line allowance to go back to the original allowance, click on the scope line and select 'Reset'



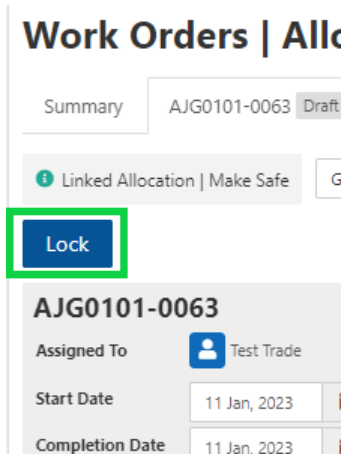
15. If you have adjusted the allowance, the Cost and Profit Margin will be updated to reflect the changes made

	Sell	Cost	Profit Margin
Total	\$2,431.57	\$1,636.63	32.69%
GST	\$221.05	\$148.79	✓ Inc GST
Subtotal	\$2,210.52	\$1,487.85	

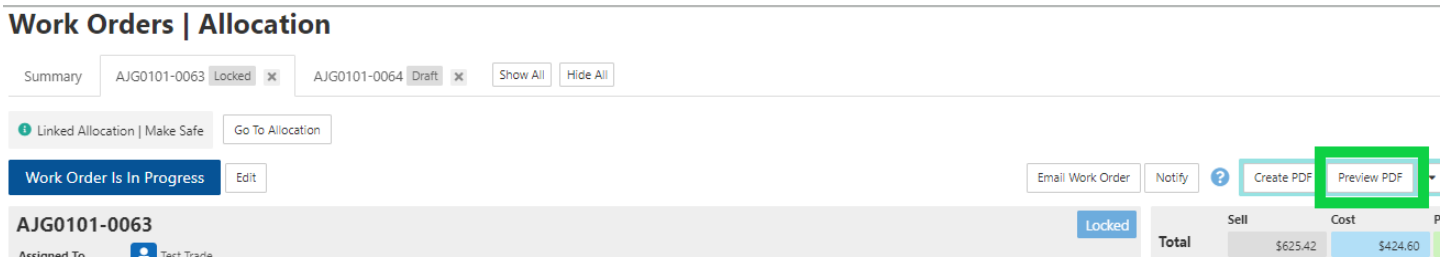
16. If you would like to send a note relating to a specific scope line, type the note under the 'Notes' section beneath the relevant scope line



17. Once you are ready to send to send the work order, select 'Lock' at the top of the page



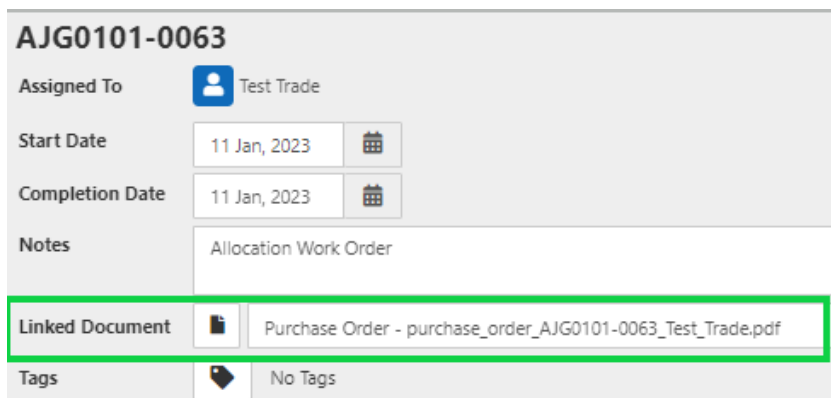
18. Select 'Preview PDF'



19. Check the purchase order and if no adjustments are required, select 'Generate'
If you need to adjust the purchase order, select 'Cancel'



20. Once the purchase order has been generated, the purchase order document will automatically be added as a linked document within the work order



21. Select 'Allocate Work Order' on the Sync banner

Work Orders | Allocation

Summary AJG0101-0063 Locked Show All Hide All

Linked Allocation | Make Safe Go To Allocation

Work Order Is In Progress Edit

Email Work Order Notify Create PDF Preview PDF Actions

Sync Allocate Work Order

AJG0101-0063 Locked Sell Cost Profit Margin

22. Select which costs and quantity to include, attach additional documents and notes and click 'Send'. The work order will now be on the trades portal to either accept or decline

Sync to Linked Contact

Sync Related To: Job

Sync Action: Allocate Work Order

Work Orders: AJG0101-0063 (Test Trade)

Include Labour Cost
 Include Labour Quantity
 Include Material Cost
 Include Material Quantity

Documents: 0 Selected

Group By: Docurr Gallery Expand All Collapse All

Contracts 2 Documents
 Invoices 1 Document
 Purchase Order 2 Documents

Note: Note...
Reset Send

Close

23. Select 'Go to Allocation'

Work Orders | Allocation

Summary AJG0101-0063 Locked Show All Hide All

Linked Allocation | Make Safe Go To Allocation

Work Order Is In Progress Edit

Sync

AJG0101-0063

Assigned To Test Trade

24. Work order will now be displayed under 'Active'

Allocation

Allocation Type *
Make Safe

Label *
Make Safe

Assign To Contact
Assign To Contact...

Work Orders

Active (1)

AJG0101-0063 | \$424.60 | Test Trade
Created by Paige McDonald @ 11th Jan, 2023 10:54 am

11th Jan 2023 - 11th Jan 2023 Locked 32.11% TT

Cancelled (0)

25. Update the Allocation Status to 'Allocated', by selecting 'Change Status'. It is important that the allocation status is updated throughout the make safe, for reporting purposes

The screenshot displays a software interface for managing allocations. At the top, the client ID 'AJG0101' and address '240 Waterworks Rd, Ashgrove, QLD, 4060 (North Brisbane)' are shown. A red status indicator indicates the client is '1 Hour Behind'. Navigation buttons for 'Post Approval' and 'Open' are visible.

The main content area is titled 'Allocations' and shows a summary for 'A0058 | Make Safe'. This allocation is assigned to 'Paige McDonald' and is currently in a 'Locked' state. A 'Change Status' button is highlighted with a green box, indicating the action to be taken. Other buttons for 'Copy' and 'Show All' are also present.

Below the allocation summary, there are sections for 'Allocation' and 'Work Orders'. The 'Allocation' section shows 'Allocation Type' as 'Make Safe'. The 'Work Orders' section shows one active work order: 'AJG0101-0063 | \$424.60 | Test Trade', which is also locked and has a progress of 32.11%.